

Consumer protection (IIInd Year of study, IIIrd Semester)

Credit value (ECTS) 6

Course category

Domain (Imposed)

Course holder:

Assist. Prof. Dr. Corneliu GAȘPAR

Discipline objectives (course and practical works)

The course aims to make students acquire a general knowledge of legislation on consumer protection, knowledge of international and European norms and the conceptual framework law concerning consumer protection, and some specific measures for improvement on self-protection, particularly food safety.

Seminar activity aims to provide information to students on the idea of food quality, knowledge of general techniques establishing product quality properties of mineral and microbiological contamination of food; knowing the basics of labeling and references to control activity of the bodies involved in consumer protection.

Contents (syllabus)

Course (chapters/subchapters)
Consumer's protection. Historic. Definitions. Terminology.
The consumer. Definitions. Types.
Conceptual basis of the need to protection of consumers.
Consumer protection internationally. Basic principles of consumer protection. World organizations involved.
Consumer protection at EU level. Brief references to the legal framework of the European Union.
The national consumer protection. The institutional framework of consumer protection in Romania. Associations involved in ensuring food security.
Competition and consumer protection. Consumer associations in Romania.

Practical works/ Seminar
Schematic possibilities of qualitative and quantitative assessment of microbiological indicators of food with direct and indirect effects on consumers.
Drinking water. Properties. Major factor in the quality of life and default consumer protection. Types of mineral waters.
HACCP (Hazard Analysis and Critical Control Points) and food quality. General framework. Terminology. Implications for consumers.
The traceability of food. General framework. Terminology.
Labeling and possibilities of information and their impact on consumers.
Food labeling possibilities and implications for consumers.
The control activity of the organizations involved in consumer protection.

Bibliography

- Negrea Mihai Teodor, Voinea Lelia (2013)- *Studiul și protecția consumatorului*, Ed. ASE, București;

- Banu Constantin, Bărascu Elena, Stoica Alexandru, Nicolau Anca (2007)- *Suveranitate, securitate și siguranță alimentară*, Ed. ASAB, București;

- Vasile Dinu (2011) - *Protecția consumatorilor*, Editura ASE București

- Vasile Mihaela Aida (2009) - *Legislație și protecția consumatorilor*, Ed. Europlus, Galați

Specific legislation in the field:

*** Legea nr. 178/1998 regarding consumer protection

***Ordonanța nr. 58/2000 regarding consumer protection

***Ordonanța de urgență nr. 146/2001 regarding consumer protection

*** Legea nr. 37/2002 regarding consumer protection

***Legea nr. 322/2002 regarding consumer protection

***Ordonanța de urgență nr. 84/2002 regarding consumer protection

***Legea nr. 37/2003 regarding consumer protection

*** Hotărâre nr. 700/2012 the organization and functioning of the National Authority for Consumer Protection

Evaluation

Evaluation form	Evaluation Methods	Percentage of the final grade
Exam	Oral examination	65%
Appreciation of the activity during the semester	Oral assessment during the semester, Course attendance / participation activities	35%

Contact

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